



KONICA MINOLTA



News Release FOR IMMEDIATE DISTRIBUTION

Konica Minolta Honors Advanced Imaging Solutions of Minnetonka, MN with 2016 Pro-Tech Service Award for Service Excellence

Ramsey, N.J. and **Minnetonka, MN – March 1st, 2016** – Konica Minolta Business Solutions U.S.A., Inc. ([Konica Minolta](#)) today announces that **Advanced Imaging Solutions of Minnetonka, MN** has been honored with a **2015 Pro-Tech Service Award** which recognizes those Konica Minolta dealerships that demonstrate the highest commitment to customer support and satisfaction.

“Konica Minolta is committed to assuring the highest performance standards across our organization,” says James Ingrassia, vice president, solutions support division, Konica Minolta Business Solutions U.S.A., Inc. “The Pro-Tech Service Award represents achievement of Konica Minolta’s highest standards for dealer service and proficiency.”

A Pro-Tech Service Award winner for the **10-time, Advanced Imaging Solutions**, headed by **Michael Keating-President** is dedicated to delivering professional, reliable service and maximum performance for Konica Minolta’s award-winning solutions. To attain the Pro-Tech standard, each element of **Advanced Imaging Solutions** operation was evaluated and measured, including its management skills, inventory control systems, technical expertise, dispatch systems and customer satisfaction ratings.

“A satisfied customer is the best business strategy of all,” says Michael Keating, Advanced Imaging Solutions-Minnetonka, MN.

About Konica Minolta

Konica Minolta Business Solutions U.S.A., Inc. is one of the world’s leaders in information management focused on enterprise content, technology optimization and cloud services. Our portfolio of offerings deliver solutions to improve our customers’ speed to market, manage technology costs, and facilitate the sharing of information to increase productivity. The All Covered IT Services division offers a range of IT strategy, support, project and cloud computing solutions across all verticals. Konica Minolta has won numerous awards and recognition, including placement in the Leaders Quadrant of the [2016 Magic Quadrant](#) for Managed Print Services (MPS) and Managed Content Services (MCS). Konica Minolta has been recognized as the [#1 Brand for Customer Loyalty](#) in the MFP Office Copier Market by Brand Keys for eight consecutive years. Konica Minolta, Inc. has also been named to the Dow Jones Sustainability World Index for three years in a row. For more information, please visit: www.CountOnKonicaMinolta.com and follow Konica Minolta on [Facebook](#), [YouTube](#), and [Twitter](#).

About Advanced Imaging Solutions:

Advanced Imaging Solutions located in Minnetonka, MN is a premier [document management solution provider](#) in the Twin Cities since 1997. AIS is locally owned and operated which guarantees quality customer service and support. **AIS** has a consultative approach through operational expense consulting, workflow strategies, and document management solutions. **AIS** focuses on improving workflow, enhancing productivity and reduction of overall operating costs. **AIS** has one of the highest customer retention records in the industry.



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